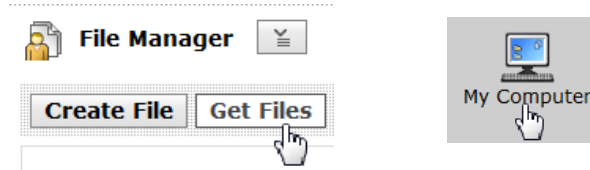
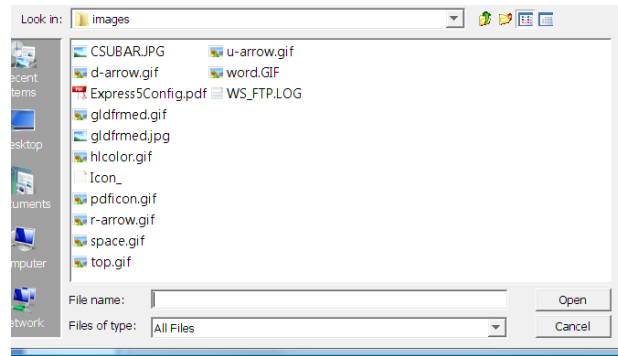


Uploading Files Using My Computer Fails – Turn Off My Computer Applet Fall 2008

There have been instances when RamCT Designers/Instructors have had concerns uploading files into RamCT sections when using the My Computer. When using items such as Get Files or adding attachments and then clicking on the My Computer item, the window can freeze and files cannot be uploaded.



This is the view a Designer sees when uploading files with the My Computer Applet enabled. The designer is able to select numerous files at the same time for upload.



But this feature can sometimes be the cause of windows freezing when trying to upload files, which can be very frustrating.

A remedy for this issue is for a RamCT Instructor or Designer to turn off the My Computer Applet for their RamCT section. Users will still be able to upload files by selecting them individually with the Get Files or Browse tool.

I. Turn Off My Computer Applet

1. Under the **Build or Teach** tab, under **Tools**, *click* on **Manage Course**.
2. *Click* on **Settings**
3. Under the **Tools** column *click* on **My Computer Applet**



[Settings](#)
Edit settings for tools.

Tools

- [Assessments](#)
- [Assignments](#)
- [Media Library](#)
- [My Computer Applet](#)
- [My RamCT](#)

4. Set the **Enable My Computer Applet** item to **False**.
5. Click **Save Values**.

My Computer Applet Tools

Title	Value
Enable My Computer Applet *	<input type="radio"/> true / <input checked="" type="radio"/> false
Maximum number of files per upload *	11

*Required fields

Now when you use **Get File** or **Browse for File** you will see a window that lets you individually select up to 11 files to upload.

Click on **OK** to upload the files to your RamCT section.

Upload Files from Your Computer

My Files	<input type="text"/>	<input type="button" value="Browse"/>
Class Files	<input type="text"/>	<input type="button" value="Browse..."/>
My Computer	<input type="text"/>	<input type="button" value="Browse..."/>
My Computer	<input type="text"/>	<input type="button" value="Browse..."/>

Though it takes a little more time to upload multiple files, turning off the My Computer Applet can help resolve window freezes when uploading items into RamCT.

II. RamCT Support

Support for RamCT is available from a number of sources:

RamCT help website:

<http://help.ramct.colostate.edu>

College RamCT Coordinators:

http://help.ramct.colostate.edu/ramctsupport_faculty.aspx

Email us:

ramctsupport@colostate.edu